

HCLSoftware

HCLSoftware Partner Pack





HCLSoftware Partner Pack

The HCL Software Partner Pack provides partners no fee access to a preset quantity of entitlements for over fifty HCL titles and accompanying support.

These entitlements help HCL's partners successfully:

- Develop and test within their solutions

- Demonstrate/market/sell products to customers

- Increase familiarity through hands-on learning

- Includes BigFix, Commerce, Unica, AppScan, OneDB and Digital Solutions

- Annual renewal required

Access is simple:

- Must be an authorized Business Partner

- Navigate to and Accept the HCL SW Partner Pack agreement

- <https://registration.hclpartnerconnect.com/softwarepackagreement>

- Once order has been processed (24-48 hrs) download HCL SW Partner Pack from HCL MHS

- Obtain support via HCL on-line Tech Support

Prior to downloading Partner Pack ensure you have selected your HCLSoftware system roles

1. Visit the [Customer Portal](#). Select “Sign in” using your email and password.

Welcome to HCL SOFTWARE

This tool is here to help you establish login credentials and activate your contact information within the HCL Software systems.

Once we've established your username and password, we'll connect these credentials with your existing customer account.

If you've already established and verified your credentials, you can sign in to see the status of your registration.

[CREATE ACCOUNT](#) [SIGN IN](#)

By using this site, you acknowledge that you are not a US Federal Government employee or agency, nor are you submitting information with respect to or on behalf of one. HCL provides software and services to US Federal Government customers through its partner Four, Inc. Please contact Four, Inc. at HCLgov@fourinc.com

* Registration for US Federal Government entities is a separate process and is managed by Four, Inc.

Please [Contact Support](#) if you have trouble registering.

3. If your organization details appear select “Choose”. If the details are not there select “My Company is Not Listed Here”

2. Select your required roles for these HCLSoftware systems

- [Customer Support](#)
- [E-Commerce](#)
- [File Download and License Entitlements](#)

CUSTOMER REGISTRATION – COMPANY AND ROLES

System finds Company based on user's email address
— User needs to select company by clicking on “Choose” button

Profile Company and Roles

Select your role(s)

Customer Support System

- ☐ Create Support Request Tickets
- ☐ View/Manage all Support Requests made by my organization

E-Commerce System

- ☐ Change, approve or decline quotes for my organization
- ☐ Manage all aspects of eCommerce for my organization
- ☐ View quotes for my organization

File Download and License Entitlements

- ☐ Access Usage Reports for my Organization
- ☐ Manage who can access the license portal for my organization
- ☐ View Entitlements & Manage License Use

Select your company

Demo Company
Dummy Lane 123
Some City
Demo State
Zip1234
Country

[CHOOSE](#)

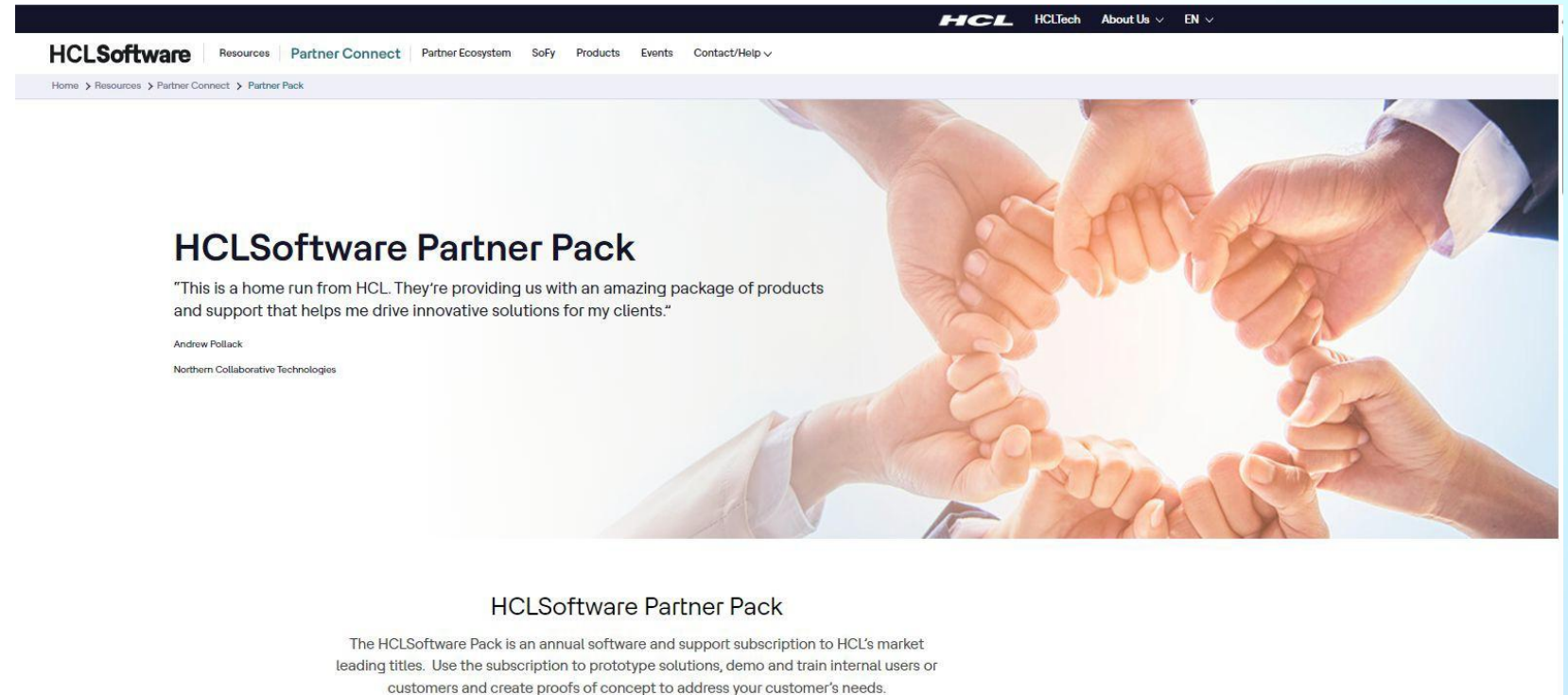
[MY COMPANY IS NOT LISTED HERE](#)

[SAVE](#) By clicking on “Save” you are declaring that you are an authorized agent of your company with a need for the role you are requesting.

HCLSoftware Partner Pack Agreement

Step 1 - Visit the HCLSoftware Partner Pack page

[Access Here](#)



The screenshot shows the HCLSoftware Partner Pack page. The header includes the HCLSoftware logo and navigation links: Resources, Partner Connect, Partner Ecosystem, SoFi, Products, Events, and Contact/Help. A breadcrumb trail reads: Home > Resources > Partner Connect > Partner Pack. The main content area features a large image of hands forming a circle, with the title "HCLSoftware Partner Pack" and a quote from Andrew Pollack of Northern Collaborative Technologies: "This is a home run from HCL. They're providing us with an amazing package of products and support that helps me drive innovative solutions for my clients." Below this, a section titled "HCLSoftware Partner Pack" describes it as an annual software and support subscription to HCL's market leading titles, used for prototyping, demo, and training.

Step 2 - Select 'Accept Agreement'



The screenshot shows the "Get Started!" section of the HCLSoftware Partner Pack page. It features a background image of three smiling professionals (two men and one woman) working on laptops. Overlaid on this image are two buttons: "Accept agreement →" and "Download brochure →". A speech bubble from the "Step 2" instruction points to the "Accept agreement" button.

HCL Software Partner Pack Agreement

Step 3 - Read and accept the HCL Partner Pack agreement

HCL Partner Software Pack Agreement

Thank you for your interest in the HCL Software Partner Pack. Before taking the next step you may confirm the content on the HCL Software Partner Pack overview page. As a reminder, only one HCL Software Partner Pack is permitted per registered partner firm per year.

Access to the Partner Pack requires an authorized representative from your firm read and agree to the terms of the HCL Software Partner Pack agreement below. By clicking on the button, you are accepting the terms outlined in the agreement and will be responsible for administering the agreement on behalf of your firm.

HCL SOFTWARE PARTNER PACK PROGRAM PARTICIPATION AGREEMENT

HCL Technologies Limited 806 Siddharth, 96 Nehru Place, New Delhi-110019 ("HCL")

BY DOWNLOADING, INSTALLING, COPYING, ACCESSING, CLICKING ON AN "ACCEPT" BUTTON, OR OTHERWISE USING THE PRODUCT OR PARTICIPATING IN THE PROGRAM, YOU ("COMPANY") AGREE TO THE TERMS OF THIS AGREEMENT. IF YOU ARE ACCEPTING THESE TERMS ON BEHALF OF A COMPANY OR OTHER LEGAL ENTITY, YOU REPRESENT AND WARRANT THAT YOU HAVE FULL AUTHORITY TO BIND SUCH COMPANY OR OTHER LEGAL ENTITY TO THESE TERMS IN WHICH CASE THE TERM "COMPANY" WILL REFER TO SUCH ENTITY. THE AGREEMENT IS EFFECTIVE AS OF THE DATE YOU ACCEPT THESE TERMS ("Effective Date").

IF YOU DO NOT HAVE SUCH AUTHORITY, OR IF YOU DO NOT AGREE TO THESE TERMS, DO NOT DOWNLOAD, INSTALL, COPY, ACCESS, CLICK ON AN "ACCEPT" BUTTON, OR USE THE PRODUCT OR PROGRAM; AND PROMPTLY RETURN THE UNUSED MEDIA, DOCUMENTATION, AND PROOF OF ENTITLEMENT TO THE PARTY FROM WHOM IT WAS OBTAINED. IF THE PRODUCT WAS DOWNLOADED, DESTROY ALL COPIES OF THE PRODUCT.

1. Purpose of the Program. The Purpose of the HCL Software Partner Pack Program ("Program") is to provide Company with access to certain HCL products (and supporting services) ("Products") to promote use of same. The Program is more fully described under the HCL Software Partner Pack program found at <https://www.hcltechsw.com/wps/portal/resources/partner-connect/resources/partner-pack>. The Products, quantity, fees and duration of use for Company are set forth at this site and in this Agreement. Company shall at all times comply with the then current terms of the Program and this Agreement, as well as with all applicable law and regulation. For the avoidance of doubt, Company shall not: (a) use the Products for commercial purposes, including but not limited to: fee/revenue generation; to gain competitive advantage over HCL; for creating or modifying applications or solutions for specific customers; for operating a business process outsourcing environment wherein Company operates or otherwise provide specific business function on behalf of its customers; for delivering training for a fee, to develop or customize applications for a specific customer; for operation of a maintenance/support service (even if such support is provided at no charge); for deployment activities such as setting up and testing a productive hosting environment; and for development and testing of applications for use in a business process outsourcing environment wherein Company operates or otherwise provide specific business function on behalf of its customers.



11 August 2025_HCL Partner Pack Agreement v2.2.pdf

On Behalf of...

(HCL76230) Bisht enterprises
108, Dwarka Expressway, Sector 3, Gurugram, Haryana, India
Gurugram Haryana India, India India

I ACCEPT

CANCEL

Need Help? Please [Contact Support](#)

Step 4 - Ensure you have selected your roles (next slide) so you can download the software in the File Download and License system. Once your order has been processed you can download within 24-48 hours.

Partner Pack Agreement Highlights

Authorized Use	Description
Demonstration and Evaluation	The Products can be used for demonstrations in the sales and marketing of solutions that feature the Products. Company may make Products available for evaluation by Company customers for no more than 30 days, unless approved by HCL for more. Company is responsible for its customer's evaluation use of Products and ensuring their compliance with the HCL policies and confirming that the Products have been returned or destroyed at the end of the evaluation period.
Education	Company may use the Products for training of its personnel, or for training of its customers.
Development and Testing	Company may use the Products in connection with development and testing of commercially available application software that will use the Products.
Limited Internal Business Use	Company may use Products to run its internal business operations if Company is actively involved in selling and promoting HCL products to its customers, and that by using the Products internally Company becomes familiar with the Products and can then actively promote them to its customers. Company must be engaged in actively selling and influencing the sale of the Products being used. Products may only be used to provide applications that primarily support the operations of the Company which focus principally on the use, influence and sale of the Products.



Renewal Process

The primary contact will receive a 30 day notification that their current Software Partner Pack order is expiring.

Every year on January 15, all partners will be provided a renewal date, which will serve as the yearly renewal date.

Dear Partner,

Your current annual HCLSoftware Partner Pack subscription will expire on **15th January 2026**. Please take action today to renew.

The [HCLSoftware Partner Pack](#) is a yearly complimentary software and support subscription for HCLSoftware's best-selling products. Utilize the subscription at no-cost to create proof of concepts, educate clients, and staff members on how to develop prototype solutions to satisfy client needs

Renew Today

Please ensure you renew prior to **14th January 2026**. If you run into any issues placing your order for the Partner Pack, please log a case [here](#)

Thank you for your continued partnership in making HCLSoftware a success !

Kind Regards,

HCLSoftware Partner Program Team



Northern Collaborative Technologies

To View the Partner Pack Products, visit the Partner connect [website](#)

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