HCLSoftware

STIHL

STIHL Migration to HCL Workload Automation

HCL **Workload Automation**

01. What we achieved:

Single pane of glass
HCL Workload Automation

Technology advancement
and cloud ready

Advance automation and
operational efficiency

02. To who:

03. Overview:

Challenge

STIHL sought to merge IT systems into a single consistent enterprise scheduler.

Solution

HCL Workload Automation provided a unified view across their IT landscape.

Results

Single consistent platform with external integration offering cloud-ready technology advancement.

04. The Challenge:

In the dynamic realm of chainsaws and handheld tools, ANDREAS STIHL AG & Co. KG, synonymous with quality and innovation, is setting new standards in optimizing its mission-critical processes. This digital transformation, essential for maintaining its market leadership, has been significantly driven by the implementation of HCL Workload Automation for SAP.

05. The Challenge:

Operational Complexity

Managing approximately 200,000 job executions daily within a multifaceted SAP landscape, with the potential to expand from 35 to 70 systems, and the need for real-time data supply across global production companies—that was STIHL's starting point. Especially in critical areas such as production, logistics, and human resources, the goal was to significantly enhance efficiency and precision.

06. The Solution:

Seamless Integration of HCL Workload Automation

After a comprehensive selection process that considered factors like market establishment, SAP certification, and fail-safety, STIHL opted for HCL Workload Automation. The solution impressed with its high fail-safety, deep SAP integration, and a flexible licensing model based on unique job executions.

The solution stood out due to its cloud-native nature, which is important for futureproofing. At the same time, it offered the flexibility to be installed on-premises, meeting STIHL's specific requirements. This duality enabled STIHL to use a robust, scalable solution that is compatible with its existing infrastructure and paves the way for future technological developments.

A key aspect of the implementation was the role of HCLSoftware, which provided not only the software solution but also comprehensive services. These services were invaluable, particularly in the early phases of the project. HCLSoftware's expertise and profound understanding of STIHL's existing processes and systems significantly supported the analysis of the old system.

The actual migration was carried out in carefully planned waves. This wave-based approach managed the complexity of the transition and ensured that each phase of the implementation was executed with minimal interruptions and maximum efficiency. This approach enabled HCLSoftware to guarantee a smooth and effective migration, always focusing on STIHL's specific needs and requirements.

07. The Results:

Increased Efficiency and Future-Readiness

Lisa Kapanke made impressive progress using the solution provided by HCLSoftware.

> **With HCL Workload Automation, we've created a future-proof platform that not only boosts our productivity, but also allows us to respond flexibly to market demands**
>
> **- Says Kapanke**

The platform enhanced efficiency across all areas and laid the foundation for future growth.

08. Conclusion:

Technological Innovation as a Business Advantage

The partnership with HCLSoftware and the successful implementation of their HCL Workload Automation solution are strong indicators of STIHL's commitment to achieving a competitive edge through technological innovation. In an era where digital transformation is crucial, STIHL AG has demonstrated its readiness to embrace challenges and achieve success.

09. About the company:

Founded in 1926 by Andreas Stihl, ANDREAS STIHL AG & Co. KG is a German company that has grown to become the world's top-selling brand of chainsaws and a leader in outdoor handheld power equipment. Headquartered in Waiblingen, Germany, STIHL is renowned for its innovation, quality, and customer-centric approach. As the only manufacturer that designs and produces its own chains and guide bars, STIHL's commitment to excellence is evident in every product. With a presence in over 160 countries and a workforce dedicated to the advancement of forestry and gardening tools, STIHL continues to set industry standards while meeting the needs of professionals and homeowners alike.

HCLSoftware, the software business division of HCLTech, fuels the Digital+ economy by developing, marketing, selling and supporting solutions in four key areas: digital transformation; data and analytics; AI and intelligent automation and enterprise security. HCLSoftware drives customer success through relentless product innovation for more than 20,000 organizations, including a majority of the Fortune 100 and almost half of the Fortune 500.