

LICENSE INFORMATION DOCUMENT

Program Name:

HCL BigFix Compliance 11.0
HCL BigFix Inventory 11.0
HCL BigFix Lifecycle 11.0
HCL BigFix Lifecycle StarterKit 11.0
HCL BigFix Mobile 11.0
HCL BigFix Patch 11.0
HCL BigFix Remediate 11.0
HCL BigFix Workspace 11.0

Add On Component: HCL BigFix Compliance PCI Add-on 11.0
Requires the Prerequisite Program: HCL BigFix Compliance 11.0

Add On Component: HCL BigFix Known Exploited Vulnerabilities Content Pack
Requires one of the Prerequisite Programs: HCL BigFix Compliance 11.0, HCL BigFix Lifecycle 11.0, HCL BigFix Remediate 11.0, or HCL BigFix Workspace 11.0

Add On Component: HCL BigFix Windows Server ESU
Requires one of the Prerequisite Programs: HCL BigFix Compliance 11.0, HCL BigFix Lifecycle 11.0, HCL BigFix Patch 11.0, HCL BigFix Remediate 11.0, or HCL BigFix Workspace 11.0

Add On Component: HCL BigFix Runbook AI 11.0
Requires the Prerequisite Program: HCL BigFix Lifecycle 11.0

The following terms apply to the use of the Programs and add-ons:

Definitions:

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Limited use right

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Program-unique Terms

Metric

The following units of measure may apply to Licensee's use of the Program:

“Client Device”

Client Device is a unit of measure by which the Program can be licensed. A Client Device is a single user device that requests the execution of or receives for execution a set of commands, procedures, or applications from or provides data to another computer system that is typically referred to as a server or is

otherwise managed by the server. Multiple Client Devices may share access to a common server. A Client Device may have some processing capability or be programmable to allow a user to do work. Examples include, but are not limited to actuators, appliances, automated teller machines, automatic meter readers, cash registers, disk drives, desktop computers, kiosks, notebook computers, personal digital assistant, point-of-sale terminals, sensors, smart meters, tape drives, and technical workstations. Licensee must obtain entitlements for every Client Device which runs, provides data to, uses services provided by, or otherwise accesses the Program and for every other computer or server on which the Program is installed.

“Managed Virtual Server” (“MVS”)

A MVS is a unit of measure by which the Program can be licensed. A server is a physical computer that is comprised of processing units, memory, and input/output capabilities and that executes requested procedures, commands, or applications for one or more users or client devices. Where racks, blade enclosures, or other similar equipment is being employed, each separable physical device (for example, a blade or a rack-mounted device) that has the required components is considered itself a separate server. A virtual server is either a virtual computer created by partitioning the resources available to a physical server or an unpartitioned physical server. Licensee must obtain MVS entitlements for each virtual server managed by the Program.

“Per Device”

Device is a unit of measure by which the Program can be licensed. A Device is a single user device or a shared device that requests the execution of or receives for execution a set of commands, procedures, or applications from or provides data to another computer system that is typically referred to as a server or is otherwise managed by the server. Multiple Devices may share access to a common server. A Device may have some processing capability or be programmable to allow a user to do work. Examples include, but are not limited to, actuators, appliances, automated teller machines, automatic meter readers, cash registers, digital signage, disk drives, desktop computers, kiosks, notebook computers, personal digital assistant, point-of-sale terminals, sensors, smart meters, tape drives, mobile devices, laptops, tablets, and technical workstations. Licensee must obtain entitlements for every Device which runs, provides data to, uses services provided by, or otherwise accesses the Program and for every other computer or server on which the Program is installed.

“Per User”

A User is a unique person who is given access to the Program. The Program may be installed on up to 5 laptop or mobile devices associated to a User. Licensee must obtain separate, dedicated entitlements for each User given access to the Program in any manner directly or indirectly (for example: laptop, mobile device) through any means. An entitlement for a User is unique to that User and may not be shared, nor may it be reassigned other than for the permanent transfer of the User entitlement to another person.

“Active Container”

Active Container is a unit of measure by which the Program can be licensed. A container image is a ready-to-run software package, containing everything needed to run an application: the code and any runtime it requires, application and system libraries, and default values for any essential settings. A container instance is the set of virtualized resources (computation, memory, storage, networking, etc...) required to run a container workload based on a container image in a container management environment (for example Kubernetes). As container instances may be running (active) or not running (inactive), an active container is a measurement of running container workloads. Determination of current active containers can be performed by directly utilizing the container management environment (such as kubect1 in Kubernetes) or through utilizing the Program (which will utilize the container management environment), measuring once every 24 hours during normal usage times (to minimize performance impacts to the environment) and averaged over 30 days (to avoid licensing sudden usage spikes). Licensee must obtain Active Container entitlements for each active container managed by the Program.

“Mobile Device”

Mobile Device is a unit of measure by which the Program can be licensed. It is a single or multiple user portable computing device such as a smartphone, wearable device, or tablet computer. Each unique operating system would constitute a Mobile Device regardless of a local user, shared user, or unattended. (managed via MDM API's).

“Resource Value Unit” (“RVU”)

A RVU is a unit of measure by which the Program can be licensed. RVU Proofs of Entitlement are based on the number of units of a specific resource used or managed by the Program. The number of RVUs required for Licensee's environment for the specific resources are specified in the table below. RVU entitlements are specific to the Program and the type of resource and may not be exchanged, interchanged, or aggregated with RVU entitlements of another program or resource. Licensee must obtain sufficient entitlements to cover the resources managed by the Program. For devices running on a cloud, Customer may license devices with RVU or Managed Virtual Server (MVS) metrics. If utilizing the RVU model, RVUs will be calculated on cloud devices by determining the number of virtual CPUs being utilized. The total number of virtual CPUs on cloud devices will then be calculated to determine the number of RVUs required.

General Charge Terms

The Resources for the purpose of the RVU calculation are Activated Processor Cores managed by the Program. An Activated Processor Core is a processor core that is available for use in a physical or virtual server, regardless of whether the capacity of the processor core can be or is limited through virtualization technologies, operating system commands, BIOS settings, or similar restrictions. Licensee can deploy the Program using either Full Capacity licensing or the customer may instead license each Virtual Machine instance that is managed by the Program by using the Managed Virtual Server metric. Full Capacity licensing is defined as licensing for each Activated Processor Core in the physical hardware environment managed by the Program.

From 1 to 2,500 Resources, 1.0 RVU per Resource

From 2,501 to 10,000 Resources, 2,500 RVUs plus 0.8 RVUs per Resource above 2,500

From 10,001 to 50,000 Resources, 8,500 RVUs plus 0.6 RVUs per Resource above 10,000

From 50,001 to 150,000 Resources, 32,500 RVUs plus 0.4 RVUs per Resource above 50,000

For more than 150,000 Resources, 72,500 RVUs plus 0.2 RVUs per Resource above 150,000

The following are some additional terms that apply to the Program.

1. Definitions.

"Content" means the specific policy information, analyses, tools, dashboards and reports applicable to the particular Program features and capabilities that are licensed by Licensee.

"Content Site" means a site from which HCL delivers Content.

"Editable Content" means Content that HCL allows Licensee to copy and edit via the Program's user interface, API's or otherwise.

2. Access to Content Site; Editable Content. Subject to the terms, conditions, and other restrictions set

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