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HCL BigFix Workspace+

AI-Powered Workspace Management for Secure, Resilient Operations

HCL BigFix Workspace+ is a unified, AI-powered workspace management solution that delivers continuous endpoint control, automated remediation, and AI-driven employee experience, even across remote, hybrid, and disconnected environments.

Built for enterprise scale, HCL BigFix Workspace+ combines resilient automation, cross-platform endpoint management, continuous security and compliance, prioritized remediation, and AI-powered virtual assistant through HCL BigFix AEX on a single platform, helping organizations reduce complexity without compromising control, resilience, or governance.

Market Challenges Facing Modern Enterprises

Fragmented Tools and Siloed Endpoint Operations

49%[1]

of teams struggle with overlapping tools, leading to siloed operations and slower response.

Security and Compliance Gaps Across Remote and Disconnected Endpoints

80%+[2]

of ransomware attacks in 2025 were AI-enabled, outpacing traditional defenses across remote and disconnected endpoints.

Poor Digital Employee Experience and Rising IT Overhead

~3 hours[3]

lost per employee each week, with 56% of SaaS applications outside IT control, increasing support overhead.

To overcome these challenges, organizations need a unified, automation-first approach to workspace management, one that delivers control, resilience, and intelligence at enterprise scale.

Why HCL BigFix Workspace+

One Platform to Manage Every Endpoint, Everywhere

HCL BigFix Workspace+ provides a single control plane to manage endpoints and digital experiences across Windows, macOS, Linux, iOS/iPadOS, and Android Enterprise.

- Manage corporate, BYOD, and remote devices from one platform
- Standardize patching, lifecycle, and configuration workflows
- Enforce policy across remote, off-VPN, and air-gapped endpoints

Faster Issue Resolution with AI-Driven Employee Experience

HCL BigFix Workspace+ accelerates issue resolution through built-in AI-powered assistance.

- Resolve common IT issues using natural language
- Reduce service desk tickets through approved automation
- Execute employee requests securely and audibly

Powered by **HCL BigFix AEX, HCL BigFix Workspace+** enables proactive, autonomous operations without sacrificing governance.

Automation and Security That Scale with the Enterprise

HCL BigFix Workspace+ delivers enterprise-grade automation powered by 500,000+ ready-to-use automations to keep endpoints secure and compliant.

- Automate patching and prioritized remediation
- Prevent configuration drift with continuous enforcement
- Maintain compliance with **CIS, DISA STIG, and PCI-DSS**

Automation runs reliably across remote, off-VPN, and air-gapped environments, reducing manual effort and aligning IT and Security teams.

Built for Enterprise Scale

HCL BigFix Workspace+ is trusted to operate at the scale and complexity modern enterprises demand:

120+ operating systems supported

165M+ endpoints managed worldwide

500K+ ready-to-deploy automations

100K+ software titles discovered

50K+ out-of-the-box compliance checks

5K+ active AI-driven employee experience use cases

Proven Enterprise Impact

Organizations using HCL BigFix Workspace+ achieve measurable results:

40%

faster security incident resolution

25%

reduction in manual IT workload

Up to 70%

lower service desk costs

Leader in 2026 Gartner® Magic Quadrant™ for Endpoint Management Tools

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HCL BigFix is able to be so dynamic, which helps with our complex workstation environment. The system saves our support team incredible amounts of time. I love that BigFix is platform agnostic, being able to manage Windows workstation, server, and linux/unix devices from one Console is powerful"

Vice President, Banking

Explore HCL BigFix Workspace+

https://www.hcl-software.com/bigfix/offerings/workspace-management

Sources:

1. The Sequence, 2025, IT & Security Tool Sprawl Report
2. MIT Sloan & Safe Security
3. ControlUp, Tool Consolidation for IT Efficiency

Schedule a Demo

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