HCLSoftware + INFOWARE

Modern Member Services and Business Applications with HCL Domino

HCL Domino Modernization and Application Service Plus Support for a Swedish Professional Organization

HCL **Domino**

Executive Overview

An anonymized Swedish professional organization has used HCL Domino since the 1990s to build a significant portfolio of business-critical applications, including member management systems, member-facing web services, training and education portals, and administrative applications. As a smaller organization, it cannot justify maintaining extensive in-house expertise in application development and platform management, while still requiring a secure, reliable, and future-proof environment.

Infoware supports the organization with Domino platform management, application development, and support services, enabling secure member services and continuous innovation.

The Challenge

The organization has used HCL Domino since the 1990s and has built a significant portfolio of business-critical applications supporting its operations. These include member management systems, member-facing web services, training and education portals, and administrative applications.

As a smaller organization, it cannot justify maintaining extensive in-house expertise in application development and platform management while still requiring a secure, reliable and future-proof environment.

The Solution

The organization runs HCL Domino 2026 as its strategic platform for member services and operational applications. Infoware provides Application Service Plus, delivering platform management, support, workshops, training, and application development expertise.

The environment supports both Macintosh and Windows users and includes ongoing modernization initiatives such as migration from the Notes client to HCL Nomad and continued integration of services such as BankID-based authentication.

The Result

Long-term utilization of Domino investments dating back to the 1990s

Modern member services and self-service capabilities

Secure authentication with BankID integration

Training and education portals supporting members and staff

Cross-platform support for Macintosh and Windows environments

Migration from Notes client to HCL Nomad

Expert platform management and development through Infoware Application Service Plus

Continued innovation without the need for extensive in-house specialist resources

Key Capabilities Delivered

Modern Membership Services

Domino supports member systems, member portals, and digital self-service capabilities. Members benefit from secure and efficient access to services while the organization retains flexibility to evolve its offerings.

Nomad-Based Modernization

The organization is migrating from the traditional Notes client to HCL Nomad. Users gain greater flexibility and easier access while preserving investments in existing Domino applications.

Application Service Plus Support

Infoware provides support, platform expertise, workshops, and application development services. The organization gains access to specialist Domino expertise without maintaining a large internal technical team.

About the Customer

An anonymized Swedish professional organization that uses HCL Domino to support member services, education, collaboration, and business-critical applications.

About Infoware

Infoware is a Swedish technology expert with more than 30 years of experience in digital collaboration and business-critical applications. At the core of our offering are managed services for the long-term operation, support, maintenance, lifecycle management and continuous development of platforms and applications. As an HCLSoftware Domino Expert Partner, we provide deep expertise and licensing across the HCL Domino+ portfolio while expanding our capabilities in HCL BigFix. Our consultants combine deep enterprise platform expertise with modern web technologies and AI to modernize, migrate and evolve business-critical solutions.

About HCLSoftware

HCL Software is a global leader in software innovation, dedicated to powering the Digital+ Economy. We develop, market, sell, and support transformative solutions across business and industry, intelligent operations, total experience, data and analytics, and cybersecurity. Built on a rich heritage of pioneering spirit and unwavering commitment to customer success, we deliver best-in-class software products that empower organizations to achieve their goals. Our core values of integrity, inclusion, value creation, people centricity, and social responsibility guide everything we do. HCL Software serves more than 20,000 organizations, including a majority of the Fortune 100 and almost half of the Fortune 500.